

RUCKUS[®] Network Health Check Service for Hospitality

Offered by RUCKUS Professional Services

BENEFITS

- **Quick & Remote Assessment:** No on-site visit required; get a network health check from anywhere.
- **Enhanced Guest Experience:** Enable fast, reliable, and uninterrupted Wi-Fi[®] across guest rooms, lobbies, and event spaces.
- **Security & Compliance Assurance:** Identify vulnerabilities to protect guest data, payment systems, and IoT devices.
- **Actionable Recommendations:** Receive a clear report categorizing network strengths, risks, and areas for improvement.
- **Scalable & Future-Ready:** Optimize your network to support smart room technology, high-density events, and future upgrades.

OPTIMIZE YOUR HOSPITALITY NETWORK FOR GUEST SATISFACTION

In the hospitality industry, fast, reliable, and secure connectivity is a top priority. Whether it's seamless guest Wi-Fi, smart room controls, or high-speed connectivity for conferences, your network must be optimized to meet growing demands.

The RUCKUS Network Health Check is a remote, high-level assessment designed to evaluate your network's performance, security, and scalability—all without requiring an on-site visit.

Why Choose the RUCKUS Network Health Check?

- **Remote and Fast:** Gain insights into your network's health with zero disruption to hotel operations or guest experiences.
- **Optimized for Guest Satisfaction:** Optimize smooth streaming, video conferencing, and seamless Wi-Fi access across the property.
- **Security & Compliance:** Identify potential risks and verify that guest authentication, payment systems, and IoT networks are properly secured.
- **Actionable Findings:** Receive a concise, easy-to-understand report categorizing findings as Compliant, Requires Attention, or Critical Issue.
- **Scalability & Performance:** Enable your network to handle high-density areas, such as lobbies, conference centers, and guest rooms, while optimizing bandwidth for critical applications.

What's Included in the Health Check?

- **Configuration & Performance Review**
 - Evaluation of Wi-Fi and LAN configurations for alignment with hospitality industry best practices.
 - Analysis of AP firmware, controller settings, and VLAN configurations.
 - Identification of performance bottlenecks affecting guest experiences, conference center connectivity, and hotel operations.
- **Security & Risk Assessment**
 - Review of guest authentication methods, encryption standards, and PCI compliance for payment systems.
 - Detection of outdated firmware or security vulnerabilities in RUCKUS devices.
 - Recommendations to enhance network security and compliance with industry standards.

- **High-Level Network Health Report**

- Summary of findings categorized as Compliant, Requires Attention, or Critical Issue.
- Clear recommendations for corrective actions and network optimizations.
- Guidance on when a full RUCKUS Network Audit Service may be needed for deeper analysis.

Need a More Comprehensive Analysis?

The RUCKUS Network Health Check is a great starting point, but for a detailed, on-site evaluation, including heatmaps, LAN optimizations, and in-depth troubleshooting, consider the RUCKUS Network Audit Service for Hospitality.

MAXIMIZING INVESTMENTS

To help optimize technology investments, RUCKUS and its partners offer complete solutions that include education, support, and services. For more information, contact a RUCKUS sales partner or visit <http://www.ruckusnetworks.com>

To engage RUCKUS Professional Services or for more information about other Professional Services, contact your RUCKUS Account Manager, Systems Engineer, or email us directly: ruckusproservices@commscope.com

A quote for this service will be available after a virtual conference call is held to clarify the scope of work.

Disclaimer: The RUCKUS Network Health Check Service is typically limited to the evaluation, optimization, and support of RUCKUS-branded equipment, including Wi-Fi access points, ICX® switches, controllers, and related software. Non-RUCKUS equipment is not covered under this service unless expressly called out in the scope of work.

www.ruckusnetworks.com

Visit our website or contact your local RUCKUS representative for more information.

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